Date: 7th May 2020

Dear Sir,

Further to the Company’s disclosure dated 21st April 2020 regarding the interim dividend of 25 fils per share which was announced by Emirates Telecommunications Group Company PJSC “Etisalat Group” for the first quarter of the year 2020, we would like to inform the esteemed shareholders that, as agreed with Abu Dhabi Securities Exchange (the exclusive agent to distribute the dividend of the companies listed in it), the dividend distribution will start on Monday, 11th May 2020 through First Abu Dhabi Bank (“FAB”).

Please be advised that the closure date for the record of shareholders who are eligible for dividends of the first quarter of 2020 is Sunday, 3rd May 2020. The date of the last day of share purchase that entitles the shareholder for dividends is Wednesday, 29th April 2020 and the date of exclusion from dividends payout is Thursday, 30th April 2020.
FAB will distribute the dividends to the shareholders by depositing the dividends they are entitled to in their bank accounts. Therefore, in order for shareholders to receive their dividends, they are kindly requested to update their bank details as follows:

- The shareholders, having demated shares in ADX, are required to update their bank details through "SAHMI" application.

- The shareholders, having undemated shares in ADX, are required to visit any branch of First Abu Dhabi Bank and they should present:
  - Etisalat share certificate
  - A letter from bank stating their IBAN number
  - Emirates ID
  - Passport
  - Family Book (Khoulasat Al Qaid)

For enquiries on the dividend distribution process, shareholders may contact:

ADX at 02-6277777 or 800 - ADX (800239)

FAB at 02-6161800

Kind regards,

Hassan M. Al Hosani
Corporate Secretary – Etisalat Group