Dear Sir,

Cash Dividends which the Shareholders Did Not Collect for the Period Prior to 1st March 2015

Emirates Telecommunications Group Company PJSC ("Etisalat Group") calls its esteemed shareholders, who did not collect their cash dividends against the period prior to 1st March 2015, to read the attached announcement given the importance of the matter.

We would also like to inform you that this announcement will be published in Al Ittihad Newspaper and Gulf News as well as the social media on Sunday, 7th February 2020.

Kind regards,

Hasan Mohamed Al Hosani
Corporate Secretary– Etisalat Group

Encl: - As above
Shareholders’ Unclaimed Dividends
Prior to 1st March 2015

Abu Dhabi, 7th February 2020: This refers to the directives of the Securities and Commodities Authority (SCA) regarding the cash dividends that have not been claimed by eligible shareholders against the dividend distributions before 1st March 2015.

Emirates Telecommunications Group Company (Etisalat Group) PJSC kindly requests its esteemed shareholders to visit the Company website (https://www.etisalat.com/en/investors/dividends.jsp) to verify whether or not they have any unclaimed dividends prior to 1st March 2015. For unclaimed dividends, please contact the Company as per the contact details displayed on the website or directly visit First Abu Dhabi Bank (“FAB”) with the following documents:

1. FAB unclaimed dividend form along with the eligible shareholders’ contact details. The form needs to be signed by the shareholder or his/her legal representative.

2. Original and copy of Emirates ID of the shareholder or the original and copy of his/her passport.

3. In the case of presenting a general or special power of attorney granted by the shareholder, please provide the original and copy of the duly attested power of attorney, as well as the original and copy of the proxy holder’s Emirates ID or original and copy of her/his passport.

4. Any other documents that may be required by FAB, if necessary.

It is worth mentioning that the Company will close its relevant books as of 28th February 2021 to be able to transfer all unclaimed dividends as of that date to SCA by 31 March 2021 which will be responsible for paying the dividends to its eligible shareholders upon claiming them. SCA, in due course, will publish the details that clarify its respective role on its website as well as the securities exchanges’ websites.