Dear Sir,

Shareholders Unclaimed Cash Dividends for the Period Prior to 1st March 2015

Emirates Telecommunications Group Company PJSC ("Etisalat Group") calls its esteemed shareholders, who did not collect their cash dividends against the period prior to 1st March 2015, to read the attached announcement given the importance of the matter.

Kind regards,

Hasan Al Hosani
Corporate Secretary– Etisalat Group

Encl:
- As above
Shareholders’ Unclaimed Dividends
Prior to 1st March 2015

Abu Dhabi, 5th May 2021: This refers to the directives of the Securities and Commodities Authority (SCA) regarding the cash dividends that have not been claimed by eligible shareholders against the dividend distributions before 1st March 2015.

Emirates Telecommunications Group Company (Etisalat Group) PJSC kindly requests its esteemed shareholders to visit the Company website (https://www.etisalat.com/en/investors/dividends.jsp) to verify whether or not they have any unclaimed dividends prior to 1st March 2015. For unclaimed dividends, please contact the Company as per the contact details displayed on the website or directly visit First Abu Dhabi Bank (“FAB”) with the following documents:

1. FAB unclaimed dividend form along with the eligible shareholders’ contact details. The form needs to be signed by the shareholder or his/her legal representative.

2. Original and copy of Emirates ID of the shareholder or the original and copy of his/her passport.

3. In the case of presenting a general or special power of attorney granted by the shareholder, please provide the original and copy of the duly attested power of attorney, as well as the original and copy of the proxy holder’s Emirates ID or original and copy of her/his passport.

4. Any other documents that may be required by FAB, if necessary.

It is worth mentioning that as of 31st December 2021, all unclaimed dividends will be transferred to SCA, which will be responsible for paying the dividends to its eligible shareholders upon claiming them. SCA, in due course, will publish the details that clarify its respective role on its website as well as the securities exchanges' websites.